



Citipointe Church Heartbeat Document

*To unmistakably influence our world for good
and for God!*

Pathways
(To accomplish our mission)

Doing good

Making Disciples

Empowering Services

Multiple Sites & Multi Services

Values

Salvation

God's Word

Worship

Social Justice

Making Disciples

Gods Power

Generosity

Relationships

The Attitude with which to do Ministry and Life

Acceptance

Authenticity

Compassion

Faith

Honour

Generosity

Influence

Passion

Progress

Together

Character Guidelines for *Staff, Leaders and Volunteers*

Mission

To unmistakably influence our world for good and for God.
Luke 4:18

To see the lost Found
To see the sick Healed
To see the captives set Free
To see Decisions become Disciples.

Pathways to Accomplish our Mission

1. Doing Good (Acts 2:44-45)

“We can't do everything – but we can do something and this something we must do!”

- Local Community Action
- Christian Education
- International Care & Aid
- Social Justice
- Ministry and Leadership Training
- School & University Outreach

2. Making Disciples

Jesus will build His church as we go and make disciples.

(1 Corinthians 3 : 5 – 7, Matthew 28:18-20)

Discipleship is Relationship – Our relationship with God, with Believers and Unbelievers. It's about while we have breath in our lungs we should have our hands on somebody else's life. Your decision gets you to Heaven, but becoming a disciple helps get others to Heaven.

What is a Disciple?

A disciple is somebody who:

- Loves God
- Engages & Invites
- Disciples others
- Connects together
- Serves Generously

A Disciple -

Loves God (*Deuteronomy 6:5*)

- A dedicated follower of Christ
- Planted in the local church
- Loves God's presence
- Believes His Word
- Imitates His Character
- Obeys His commands
- Is involved in His purposes

Engages & Invites (*1 Corinthians 9:19 – 23*)

- Builds relationship bridges not religious walls. This is when we reach out to non-Christians and unchurched people to encourage, to bless, to be their answer to prayer. To move them towards Christ and beyond.
- Build relationships, be an example, share your faith, Invite them to...

Disciples others (*2 Timothy 2: 1 – 2*)

“Go into the world and make disciples” – not go into the church...
Partnering with them to grow in Christ and Help them make disciples...
“Teach them what you know”:

To Love God
To Engage somebody
To Disciple others
To Connect together
To Serve generously

Connects together (*Acts 2:46-47*)

This is where we intentionally do life together with other believers for mutual growth, encouragement, accountability, fun, and making a difference. Family and strong relationships are our priority.

Serves Generously (*Matthew 16:25*)

Serving is about making a difference. This is where we reach past ourselves and get involved in Kingdom purposes outworked through the local church. It is the giving of our time; talents and treasure to see more of His Kingdom come to Earth.

3. Empowering Services

The Super 7 of Empowering Services

- A **Spiritual** Encounter
- A **Vision** Encounter
- A **Senses** Encounter
- A **Celebration** Encounter
- A **Learning** Encounter
- A **Participation** Encounter
- A **Connect** Encounter

A Spiritual Encounter

- Vibrant and Engaging Worship
- Anointed and faith-focused prayer
- Inspiring and anointed preaching

A Vision Encounter

- Our reason we are here (Our Mission)
- A worthy cause – the Why
- Leading the Church forward
- Vision Ownership

A Senses Encounter

- Create a Welcoming Atmosphere
- Ensure excellence in all aspects of the service
- Sight – Visually appealing, tidy, in order
- Sound – Audio – clarity, mix, volume
- Touch – Comfortable, chairs, Temperature etc
- Taste – Quality food, Beverages
- Smell – Pleasant, toilets, bins etc
- Time – Be time sensitive

A Celebration Encounter

- Celebrate Victories and achievements
- Celebrate the goodness of God
- Celebrate salvations
- Celebrate Visitors
- Celebrate those who embrace the mission (Engaging, Discipling, Connecting, Serving)
- Celebrate major Christian events

A Learning Encounter

- Teach on how to do life
- Teach on how to outwork their purpose
- Teach on the vision and mission
- Teach people spiritual practices

A Participation Encounter

- Participate in Worship
- Participate in Prayer
- Participate in Giving
- Participate in Serving

A Connect Encounter

- Get people to meet each other – before and after service
- Encourage connection in doing life together
- A Yes Desk to Help people connect
- Pastors and Leaders connecting on purpose

4. Multiple Sites & Multi Services

Having Citipointe congregations in different locations strengthens our ability to reach more people for the Kingdom of God. With multiple services, we can reach people; geographically, demographically and culturally, becoming all things to all men so we can win some.

The attitude with which to do Ministry and Life

- Ps. Mark Ramsey

Acceptance
Authenticity
Compassion
Faith
Generosity
Honour
Influence
Passion
Progress
Together

ACCEPTANCE . . . in our world you are a Hero and a friend.

"Whoever welcomes one of these little children in my name welcomes me; and whoever welcomes me does not welcome me but the one who sent me."
(Mark 9:37)

Jesus taught that when we receive people in His name, we are actually receiving Him. That's how much value He put on the act of acceptance. In Christ's eyes, people are the most precious treasure on planet Earth, they are what He gave His life for and what He has commissioned His church to reach. As such, we are a people who extend to others the acceptance that He has extended to us. We accept even when we don't agree. We are a people that are ever reaching wider and ever laying down our personal preferences for the sake of reaching more people; for there is no more valuable commodity in all the Earth than the human spirit. In our eyes, people are valuable beyond description, worth the price of personal inconvenience, and worthy of an all out search. Ours is a culture of acceptance, for that is the culture of Christ. Our vision is inclusive and big enough to embrace people of every imaginable background and bias. For we believe that each person brings a different and ingenious facet of the creative expression of God, and all of those individual expressions are needed to reveal the glorious power of Christ's body as a whole. In our world, you are accepted.

AUTHENTICITY . . . where God can be God and you can be you

In him and through faith in him we may approach God with freedom and confidence.

(Ephesians 3:12)

We are big on being real. There's no need for masks, charades, or disingenuous pretence in our house. We want you to come as you are and find a God who promises to meet you that way. You don't need to become something different or phony in order to fit in with us . . . in fact; we can't wait to celebrate your authentic self. You fully alive, you at your best, you free to make your difference – that's what we want to see. For we are convinced that it is our difference rather than our sameness that is our greatest asset in the Kingdom of God. So, be the YOU that you were designed to be. A real person in pursuit of a real God with real answers. That's our claim, and nothing more. We are works in progress, following a God who promised to not leave us half finished, and we welcome the world to join us on this journey, no matter how broken your first steps. God is very good at repairing humanity, we should know . . . because we all started there as well. So don't hide, open your Heart, and dare to trust. You are in good company. Come on in and be yourself.

COMPASSION . . . to be moved and then to act

Therefore, as God's chosen people, holy and dearly loved, clothe yourselves with compassion, kindness, humility, gentleness and patience.

(Colossians 3:12)

When He saw the crowds, He had compassion on them, because they were harassed and Helpless, like sheep without a shepherd. (Matthew 9:36)

Compassion lives within us. It colours the lens through which we look at life, and compels our hands to dig deep and give big. Far from a liability, our compassion is one of the most powerful, and yet under-estimated traits we possess. The world awaits the actions of the compassionate, the world's need is a stage set for our Heroic response. There is much to do, but that doesn't slow us . . . for we have been given much to give. We are moved by the plight of the needy, whether it be the ravaged girls of the Cambodian streets, or the single Mum at the shopping centre struggling with her tribe of children. It can be sparked by something seen on TV, or something that rises within us when in conversation with a friend in the faith. Whatever its inspiration . . . compassion compels us to act, to do good and to make a difference. It's presence in our mind and Heart anchors us in the truth that life is bigger than ourselves; and that the highest expression of Christ-likeness is to love as He loved, do as He did, and give as He gave – for others. His Heart of compassion beats within us, and we will be true to its whispers. We will obey, we will respond, without delay. For nothing less is appropriate.

FAITH . . . Unwavering belief in God and people

"Do not let your Hearts be troubled. Trust in God; trust also in me."

(John 14:1)

Our faith is unswerving, and our belief is sure. God is the God of the impossible, no matter what the situation. Our house is a place of faith in God and belief in people. Radical isn't it? Counter-cultural for sure . . . because we are convinced that God is great and people are worth believing in, no matter what. Sure they may have some rough edges . . . But that's OK. After all, it is through imperfect people that God has out-worked every one of His miracles for thousands of years. If HE believes in people, then who are we to criticize the subject of His methods? At Citipointe, you'll find that we are a people of stubborn, unswerving, unflinching, resolute belief that God will have His way in the end, and people will inevitably succeed if they simply stand in Him and walk His way. Your victory is inevitable . . . it's already making its way towards you. Have faith . . . your answer is coming. God believes in you, and so do we.

GENEROSITY . . . we live big and give generously

You will be made rich in every way so that you can be generous on every occasion, and through us your generosity will result in thanksgiving to God. (2 Corinthians 9:11)

We serve a limitless, all-powerful, ever loving, always giving God. As such, it is only appropriate that we His people would reflect a similar bigness of Heart and generosity of spirit. Generosity is how we show the world the genuineness of our love. It is the attitude of our Hearts and the footprint of our lives; because at Citipointe, we believe that generosity is the very Heart of God. Wherever there's lack, brokenness, need or poverty – we, God's people, will be the ones that come to the rescue by whatever means necessary. We are here to be God's solution, and as such always find a way to be generous. Because when generosity happens EVERYBODY WINS. The world is improved, the kingdom advances, God is glorified, and we set in motion spiritual laws that guarantee our provision and progress. Generous people make it easier for God to have His miraculous way both in and through their lives; and that's the kind of people that you'll find in abundance at Citipointe.

HONOUR . . . the key to order and blessing

Show proper respect to everyone: Love the brotherhood of believers, fear God, honour the king. (1 Peter 2:17)

We are a people who understand the divine power of honour. Honour lays a platform for the miraculous, it builds an altar of worship, and it releases people to be their very best. We honour the Lord and His all encompassing sacrifice, we honour those around us as people worth the blood of Jesus, and we honour those in positions of leadership over us as the scripture commands. We are a people who are unashamedly respectful for we recognize that His posture of Heart is not without reward. Honour brings us order. Honour brings the possibility of miracles closer. Honour ensures that we are ever in a place where we can receive all that God has for us, no matter which vessel through whom He moves. From the youngest child to the oldest saint, we indiscriminately pour honour on those above, beside and beneath us, as that positions us to receive from every angle the best from those around us. After all, we are in service of the King of Glory, and in the family of His people . . . recipients worthy of honour indeed.

INFLUENCE . . . we exist to make a difference

We ARE God's workmanship created in Christ Jesus to do the good works which God has created in advance for us to do (Eph 2:10)

We are designed to resonate. There should be a spiritual climate change, an absence of darkness, a shift for the good surrounding the people of God. It is, after all, why we are here . . . Influence. The fact that we are still located on the earth says that our presence is purposeful. This is no accident. We are here upon the earth to be the difference, to advance God's 'kingdom come'; to bring more of Heaven to Earth and to take more from Earth to Heaven. At Citipointe, we believe that we are God's divinely designed INFLUENCE looking for a place to happen. The Heart, core and highest expression of this influence boils down to two words: **Salvations** and **Discipleship**. We seek to see people find Christ as their Saviour and Answer, and then to take that Answer into their world. This is our mission, this is our mandate, and this is our cause. We aren't going to await permission or invitation; we're just going to do it. We are God's unstoppable force, and we have come to unmistakably influence our world for good and for God.

PASSION . . . is our fuel and great persuader

13 Brothers, I do not consider myself yet to have taken hold of it. But one thing I do: Forgetting what is behind and straining toward what is ahead, 14 I press on toward the goal to win the prize for which God has called me Heavenward in Christ Jesus.
(Philippians 3:13-14)

To join our church, is to join the ranks of the passionate. We are absolutely, resolutely determined to NEVER GIVE UP. We are a people that will go the distance, and be the difference. Passion is our secret weapon, for it is what fuels our longevity and preserves the fire of our faith. Passion is not a short-lived shooting star – it is the ancient supernova that shines on ageless. We at Citipointe are not interested in slowing down, shutting up or giving in; there's too much to do and far too much humanity to reach. Like a lifeguard powering through the surf for the drowning child; we are on fire, on course and refuse to slow down just because our muscles are burning. This cause is life and death; Heaven and Hell; eternity gained or lost. One thing's for certain . . . we're in all the way and won't be backing off any time soon. At Citipointe, we choose passion! For passion persuades even the toughest critic, it amplifies the effectiveness of our message and serves as the spiritual fuel that we use to recruit Help and inspire action. We only have one life, we only have one shot, and we will not be found guilty of wasting it on things that simply do not matter. Our life and voice shamelessly calls those around us to live as we do . . . with passion!

PROGRESS . . . is the evidence of our influence

And we pray This in order that you may live a life worthy of the Lord and may please him in every way: bearing fruit in every good work, growing in the knowledge of God,
(Colossians 1:10)

The world should look better as a result of our presence in it. We MUST leave worthy evidence of our passage through this time. We, at Citipointe are committed to progress, for progress is the EVIDENCE of our INFLUENCE. More salvations, better disciples, higher worship, greater influence, deeper impact . . . that's what you'll find us aiming for. We aren't interested in resting on previous conquest or reminiscing over previous victories. There's always another hill to take, there's always another soul to save, there's always another person to reach and as such you'll find the people of Citipointe forever progressing in their mission and reaching for the next goal. We are a congregation that, When Hearing about a problem, do something about being a solution. We understand that correction is not rejection, and take on board constructive feedback in our lives so that we can move to our next level. We are a people that will take our promised land, rather than just talk about it. For our God, His Kingdom, This cause and our church are all worthy of our finest efforts. For us: maintenance mode, sounding the retreat, or deviating from our course are simply not options . . . we are God's people of progress, and we march on.

TOGETHER . . . is the way we do life

*44All the believers were **together** and had everything in common. 46Every day they continued to meet **together** in the temple courts. They broke bread in their homes and ate **together** with glad and sincere Hearts, 47praising God and enjoying the favour of all the people. And the Lord added to their number daily those who were being saved.*
(Acts 2:44-47)

God is attracted to His people, doing life together. He delights in the gathering of His children and for this reason we choose to be a people who never 'go it alone.' Why would we go solo and rob ourselves of greater influence? There's power in our together! There's commanded blessing in our unity! There's strength in our numbers! People assembled together for a cause says something that no individual can, which is precisely why Jesus left behind the **disciples** rather than the **disciple**. When we are together we are able to accentuate one another's strengths and compensate for one another's weakness, so it is crucial that we stay as committed to the Church as we are to our God. For staff, leaders and volunteers this "togetherness" is achieved through the commitment and participation in Citipointe Church worship and service. To love Christ and yet reject His body is a gross misunderstanding of both the plan of God and the value of people. In our eyes, Church is one of the greatest miracles on the planet! One body: working, living, loving and praying together for the advancement of God's Kingdom and the salvation of souls. There is no more worthy, important or challenging cause than this . . . and it is only when we are together that it will be achieved.

Citipointe Staff, Leadership and Volunteer Guidelines



- I have read the "Heartbeat" document and am excited about our purpose, vision and pathways. I also agree with our core values and I will do my best to live by them.
 - I will be generous in my giving – both financially and in my commitment to carrying out my responsibilities. *(Isaiah 32 : 8)*
 - I will be at church regularly and I will encourage others to do the same. I see the importance of being planted in the house of God. *(Hebrews 10:25, Psalm 92 : 13)*
 - I am open to being disciplined, mentored and corrected, so that I can grow and be all that God wants me to be. *(2 Timothy 3:16)*
 - I will give respect and honour to those whom God has placed over me and around me. *(Romans 13 : 7)*
 - I will keep myself in control and remain pure according to the Word of God. *(Titus 1 : 7-9)*
 - I will not be known for any of the following:
 - Immorality
 - Jealousy
 - Lack of Control
 - Impurity
 - Drunkenness
 - Causing Disunity
 - Strife
 - Dishonesty
 - Addictions
- ".... And all things like these" *(Galatians 5 : 19-21)*
- I will use wisdom in all that I say and do – I want to lead by example. *(Psalm 49 : 3 , 1)*
 - I will use social media wisely not representing myself or my church in a way that would bring dishonor to either.
 - I will bring "Glory to God", "Greatness to the Church", and "Value to the Individual". *(1 Corinthians 10 : 31, 3 John 1 : 5 – 6, Philippians 1 : 10 – 12, Philippians 2 : 3)*

Name: _____

Signature: _____

Department: _____

Date: _____